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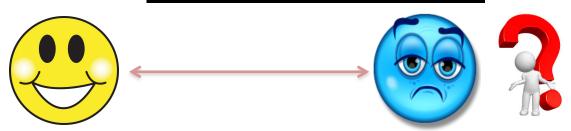
Website: www.drrasibandpartners.nhs.uk



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

October 2024 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
166	22	4	1	3	3

Comments Received from Patients included:

'Friendly, fast & efficient'

'Efficient service and everything ran smoothly. Very well organised'
'Good communication and very well organised'

'Always pleasant with a smile'

'Very quick & efficient'

'Good service provided with no delay. Staff very helpful & friendly'

'As always, friendly staff and prompt treatment'

'Quick and efficient. They were very kind and clam with my child'

'Dr Rasib and his staff were all very welcoming, the surgery was running amazingly well today' Thank you'

'Dr Rasib & partner, very polite, great organisation, and I'm glad I changed Drs, overall I can't fault the

surgery'

'From the receptionist to the doctors and other staff friendly, informative & nice atmosphere'

'Pleasant and care towards me'

'New to the area. My previous GP offered precious in the way of service, appointment availability etc.

Moving to Cannock and joining this practice as a patient has restored my faith in the NHS'

'Everyone at the practice provided an excellent service'

'Staff are fantastic and brilliant doctors 5*'

HAVE YOUR SAY TODAY...

COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE