



## NHS FRIENDS & FAMILY TEST

**"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"**

### October 2024 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
166	22	4	1	3	3

#### Comments Received from Patients included:

**'Friendly, fast & efficient'**  
**'Efficient service and everything ran smoothly. Very well organised'**  
**'Good communication and very well organised'**  
**'Always pleasant with a smile'**  
**'Very quick & efficient'**  
**'Good service provided with no delay. Staff very helpful & friendly'**  
**'As always, friendly staff and prompt treatment'**  
**'Quick and efficient. They were very kind and clam with my child'**  
**'Dr Rasib and his staff were all very welcoming, the surgery was running amazingly well today' Thank you'**  
**'Dr Rasib & partner, very polite, great organisation, and I'm glad I changed Drs, overall I can't fault the surgery'**  
**'From the receptionist to the doctors and other staff friendly, informative & nice atmosphere'**  
**'Pleasant and care towards me'**  
**'New to the area. My previous GP offered precious in the way of service, appointment availability etc. Moving to Cannock and joining this practice as a patient has restored my faith in the NHS'**  
**'Everyone at the practice provided an excellent service'**  
**'Staff are fantastic and brilliant doctors 5\*'**

**HAVE YOUR SAY TODAY...**

# COMPLETE A FRIENDS & FAMILY QUESTIONNAIRE